

SYNTAX LINK

Syntax Link Limited Website Terms of Use

Version: 1.0
Effective Date: 12/09/2025

Syntax Link Limited
Suite 96, 4 Blenheim Court, Peppercorn Close, Peterborough, PE1 2DU
0330 380 1614 | info@syntaxlink.co.uk | <https://syntaxlink.co.uk>
Registered in England and Wales No 12533836
All legal documents and policies are available at <https://syntaxlink.co.uk/documents>

At Syntax Link, we believe legal documents should be clear and easy to understand, but unfortunately in this day and age need to contain legal wording to protect all parties.

This document sets out the terms for using our Websites. Below we have included a summary of some points. We have tried our best to include points we feel are important for you to be aware of.

It is very important for you to read and understand the full document.

If you would like any part of this document explained in more detail, please contact us and we will be happy to guide you through it.

Document Summary

S1.1 All content is owned by us or licensed to us, unless credited otherwise (see Clause 4).

S1.2 You must not use our Websites for unlawful or harmful purposes (see Clause 5).

S1.3 Any content you submit may be used by us for business purposes (see Clause 6).

S1.4 You may link to our Websites, but framing or implying endorsement is not allowed (see Clause 8).

S1.5 We do not guarantee that our Websites will always be available or free from errors or viruses (see Clauses 9 and 10).

S1.6 Information on our Websites is for general purposes only and does not constitute advice (see Clause 11).

S1.7 Our liability for use of the Websites is limited as set out in Clause 12.

S1.8 You agree to indemnify us against claims arising from your misuse of the Websites (see Clause 13).

S1.9 We may suspend or withdraw access at any time without liability (see Clause 14).

S1.10 Use of our Websites is also subject to our Privacy Policy and Cookie Policy (see Clause 15).

S1.11 All our legal documents are available at <https://syntaxlink.co.uk/documents> (see Clause 2.3 and 16.8).

Document Version History

This Document Version History table is provided for reference only. The binding terms relating to version control, including how updates are managed and communicated, are set out in Clause 18 of this document.

Version	Date	Summary of changes
1.0	12/09/2025	Initial publication of these Website Terms of Use

1. Interpretation

1.1 “Agreement” means these Terms together with our Privacy Policy and Cookie Policy.

1.2 “Content” means all text, images, graphics, logos, software, and materials published on our Websites.

1.3 “User Content” means any material submitted by users via our Websites (including forms, feedback, or uploads).

1.4 “Websites” means all websites and subdomains operated by Syntax Link.

1.5 “You”, “User” means any visitor accessing or using our Websites.

1.6 “We”, “us”, “our” means Syntax Link Limited.

2. Scope

2.1 These Terms apply to all visitors to and users of our Websites.

2.2 These Terms are separate from our Sales Terms and Conditions and Acceptable Use Policy, which apply to clients using our services.

2.3 We maintain a number of separate legal documents and policies, each of which applies in different circumstances. All such documents are available at <https://syntaxlink.co.uk/documents> and shall apply in addition to these Terms where relevant.

3. Eligibility

3.1 Our Websites are intended for individuals aged sixteen (16) or over.

3.2 If you are under sixteen (16), you may only use our Websites with the consent of a parent or guardian.

4. Intellectual Property

4.1 Unless otherwise stated, all Content is owned by Syntax Link or licensed to us and is protected by copyright, trademark, and other intellectual property laws.

4.2 Occasionally we publish third-party materials under licence or with credit. Such materials remain the property of their respective owners.

4.3 You may view, download, and print Content for personal, non-commercial use only.

4.4 You must not reproduce, modify, distribute, or exploit Content for commercial purposes without our written consent.

4.5 You must not use any part of our Websites or Content for training artificial intelligence systems, data mining, scraping, automated extraction, or the creation of derivative works.

5. Acceptable and Prohibited Use

5.1 You may only use our Websites for lawful purposes.

5.2 You must not:

5.2.1 Use our Websites in any unlawful, fraudulent, or harmful way;

5.2.2 Transmit, knowingly receive, upload, or distribute harmful, defamatory, or infringing material;

5.2.3 Introduce viruses, trojans, worms, or other malicious code;

5.2.4 Attempt to gain unauthorised access to our Websites, servers, or related systems;

5.2.5 Interfere with the operation of our Websites or other users' experience;

5.2.6 Use our Websites to send advertising or promotional material without consent.

5.3 Your use of our Websites must also comply with our Acceptable Use Policy.

6. User Content and Submissions

6.1 If you submit User Content, you grant Syntax Link a non-exclusive, royalty-free licence to use, display, and store such content for the purposes of operating our business.

6.2 You must not submit unlawful, harmful, defamatory, infringing, or offensive material.

6.3 We may review, moderate, or remove User Content at our discretion.

6.4 If you provide us with feedback, ideas, or suggestions about our Websites, services, or business, you grant us a perpetual, irrevocable, worldwide, royalty-free licence to use, modify, and incorporate that feedback for any purpose without obligation or attribution. We are not required to treat such feedback as confidential.

7. Accounts and Client Access

7.1 Some areas of our Websites require login credentials.

7.2 If you are issued with login details, you must keep them secure and not share them with unauthorised persons.

7.3 If you have an account, your use of it is also governed by our Sales Terms and Conditions and Acceptable Use Policy.

7.4 We may suspend or terminate accounts if we believe these Terms, our Sales Terms, or our Acceptable Use Policy have been breached.

8. Links and Third-Party Services

8.1 Our Websites may contain links to external sites. These are provided for convenience only and we are not responsible for the content or reliability of third-party sites.

8.2 You may link to our Websites provided it is fair, legal, and does not damage our reputation.

8.3 You must not:

8.3.1 Frame our Websites within another site;

8.3.2 Create a link that suggests any association, approval, or endorsement where none exists.

8.4 Where our Websites integrate third-party services or APIs, your use of those services is also subject to the terms of the third-party provider.

9. Viruses and Security

9.1 We do not guarantee that our Websites will be secure or free from bugs or viruses.

9.2 You are responsible for configuring your IT, computer programmes, and security software to access our Websites safely.

9.3 You must not misuse our Websites by knowingly introducing viruses, malware, or other harmful code.

10. Availability and Changes

10.1 We may update, modify, suspend, or discontinue any part of the Websites or their availability at any time without notice or liability.

10.2 We may update, remove, or withdraw Content at any time without notice.

10.3 While we aim to ensure availability, we do not guarantee uninterrupted or error-free operation.

11. Reliance on Information

11.1 Content on our Websites is provided for general information only.

11.2 It does not constitute advice (technical, legal, or otherwise).

11.3 You must obtain professional advice before taking, or refraining from taking, action based on our Content.

12. Limitation of Liability

12.1 To the fullest extent permitted by law, we exclude all warranties, representations, conditions, and liabilities, including as to accuracy, completeness, or uninterrupted availability.

12.2 We are not liable for any indirect, incidental, or consequential losses, including loss of profits, data, goodwill, or business opportunities.

12.3 Nothing in these Terms excludes or limits liability for death or personal injury caused by negligence, fraud, or any other liability which cannot be excluded under English law.

13. Indemnification

13.1 You agree to indemnify and hold Syntax Link harmless from and against any claims, liabilities, damages, losses, and expenses (including legal fees) arising out of your breach of these Terms or misuse of the Websites.

14. Termination of Access

14.1 We may suspend or withdraw access to all or part of the Websites at any time, without liability, if we reasonably believe you have breached these Terms or for operational, security, or business reasons.

15. Privacy and Cookies

15.1 Use of our Websites is also subject to our Privacy Policy, Cookie Policy, and any other legal documents or policies published by Syntax Link from time to time at <https://syntaxlink.co.uk/documents>, each of which applies in addition to these Terms where relevant.

16. General

16.1 These Terms are governed by the laws of England and Wales. The courts of England and Wales have exclusive jurisdiction.

16.2 If any provision of these Terms is found invalid or unenforceable, the remaining provisions remain in full force.

16.3 Failure to enforce any provision is not a waiver of rights.

16.4 These Terms govern your use of our Websites. If you are also a client of Syntax Link, your relationship with us is additionally governed by our Sales Terms and

Conditions, Acceptable Use Policy, and any other agreements in place between us. In the event of any conflict, those client agreements shall take precedence over these Website Terms.

16.5 We may assign or transfer our rights and obligations under these Terms. You may not assign or transfer your rights without our written consent.

16.6 These Terms are drafted in English. If translated, the English version prevails.

16.7 These Terms are not enforceable by any third party under the Contracts (Rights of Third Parties) Act 1999.

16.8 All our legal documents and policies can be found at <https://syntaxlink.co.uk/documents> or on request.

17. Changes to These Terms

17.1 We may update these Terms from time to time to reflect legal, technical, or business changes.

17.2 The effective date at the top of this page indicates the most recent version. Continued use of our Websites after changes take effect constitutes acceptance.

18. Version Control

18.1 This document is maintained under version control. Each version is given a number and date of effect, and supersedes all previous versions.

18.2 Changes to this document may be made from time to time to reflect legal, regulatory, or business requirements.

18.3 The current version of this document, together with its version history, is recorded in the Document Version History Table set out at the beginning of this document.